



STATE OF GEORGIA

**OFFICE OF THE GOVERNOR**

**Sonny Perdue**  
**GOVERNOR**

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## **Georgia Ranking Soars in study of State and Federal e-Government**

*Georgia rises to 2<sup>nd</sup> in Brookings Institution's 2008 Report*

ATLANTA – Today Governor Sonny Perdue announced that Georgia's state government online presence once again leaped forward in an annual study of e-government, rising from 13<sup>th</sup> to 2<sup>nd</sup> in the nation. The Brookings Institution's 2008 report on State and Federal Electronic Government in the United States placed Georgia second in the nation. Two years ago, Georgia ranked 38<sup>th</sup> in the study.

"Providing our citizens information that is useful and easy to access is an important part of improving customer service within state government," said Governor Perdue. "We have made significant progress in such a short period of time, and we will continue to look for ways to improve the availability of government services through technology."

"The Georgia Technology Authority is working hard to support Governor Perdue's goal of making Georgia the best managed state in the nation" said Patrick Moore, Executive Director of GTA and the State Chief Information Officer. "Our dramatic improvement in these national e-government rankings could not have been possible without the hard work of a strong portal team and the involvement of our state agency partners."

The study evaluated an average of 30 agency web sites for each state, evaluating them on features such as online services, publications and databases; multimedia offerings; foreign-language translation and disability access; privacy and security factors; and contact information.

GTA implemented several new features to Georgia.gov and other state agency sites, adding foreign language translation, mobile access and multimedia. Several agency sites were redesigned, including the Governor's Office, Lieutenant Governor's Office and Attorney General's Office.

GTA also worked with other state agencies to improve their sites and establish a consistent user experience online. The full report can be found at [http://www.brookings.edu/~media/Files/rc/reports/2008/0826\\_egovernment\\_west/0826\\_egovernment\\_west.pdf](http://www.brookings.edu/~media/Files/rc/reports/2008/0826_egovernment_west/0826_egovernment_west.pdf).